



# Process Flow, Electrical

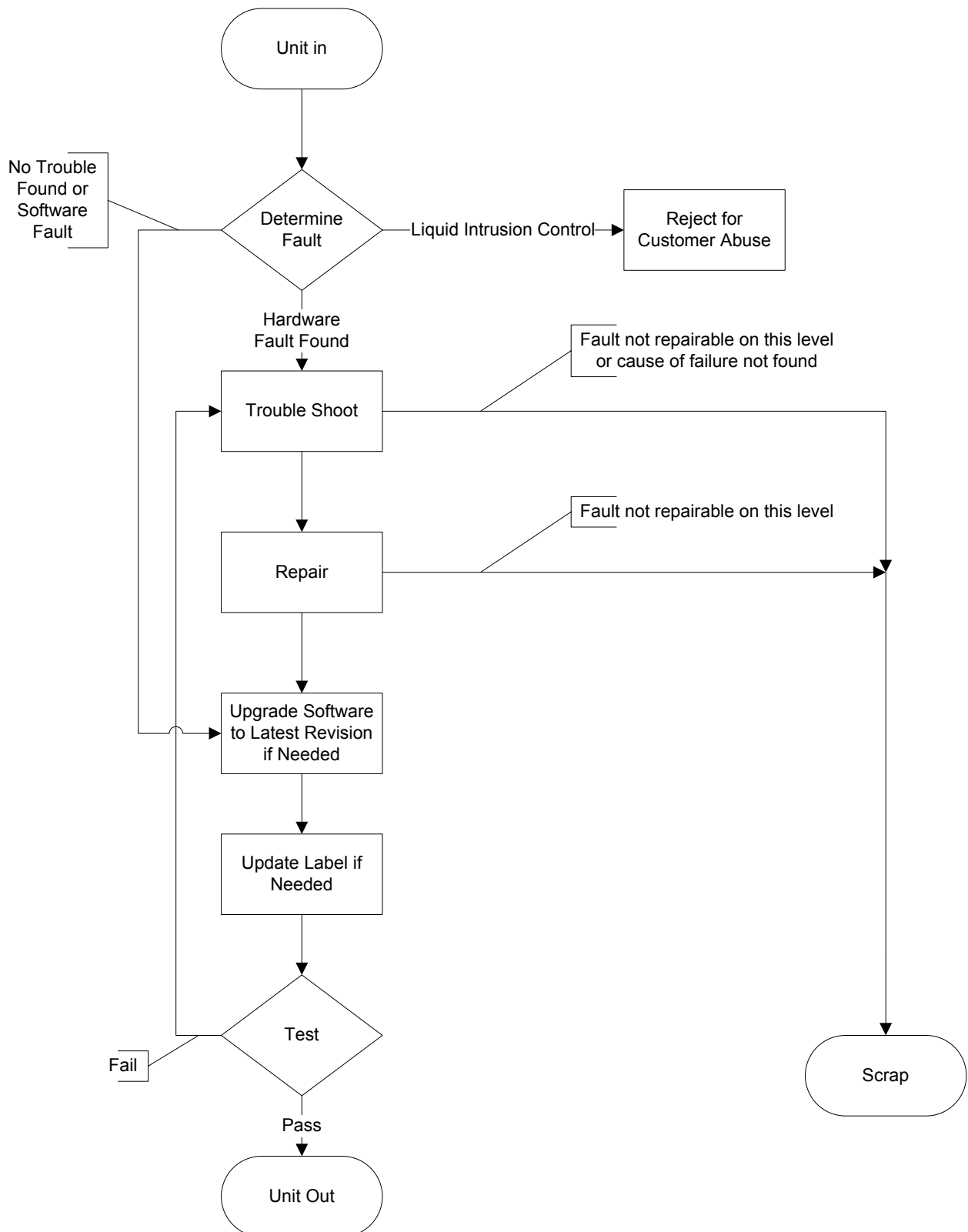
Applicable for MD300

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# 1 Process Flow





## 1.1 Process Flow, Description

Box	Reference
Unit in	Process the unit according to local requirements.
Determine Fault	<p><b>Test Instruction, Mechanical</b> Determine if the unit is faulty or not, and try to confirm the customer's complaint. Only perform those tests necessary to confirm the failure.</p> <p>If a hardware fault is found, or hardware and software faults are found, then continue with <b>Trouble Shoot</b>.</p> <p>If only a software fault is found, then continue with <b>Upgrade Software to Latest Revision</b>. <b>Report as SW upgrade.</b></p> <p>If no hardware or software faults are found, then continue with <b>Upgrade Software to Latest Revision</b>. <b>Report as No Trouble Found, NTF.</b></p> <p>If liquid intrusion or other abuse is found, then continue with <b>Reject for Customer Abuse</b>.</p>
Reject for Customer Abuse	<p><b>Test Instruction, Mechanical</b> If liquid intrusion or abuse is found, then reject the product according to local requirements.</p>
Trouble Shoot	<p><b>Trouble Shooting Guide, Mechanical and Electrical</b> Determine the cause of the failure. Trouble-shoot the unit according to the guide for the most common faults.</p>
Repair	<p><b>Working Instruction, Mechanical and Electrical</b> Repair the faulty unit according to the instruction.</p> <p>Flashing the latest software into the phone at this point may "repair" some problems.</p>
Upgrade Software to Latest Revision if Needed	<p><b>Test Instruction, Mechanical</b> Upgrade the software to the latest revision if needed.</p>
Update Label if Needed	<p><b>Working Instruction, Mechanical</b> Print and apply a new label if needed.</p>
Test	<p><b>Test Instruction, Mechanical</b> Perform all tests as described in the instruction.</p>
Unit Out	Process and package the unit according to local requirements.
Next Repair Level	<p>If the cause of the failure cannot be found or is not repairable at this level, then the unit can be scrapped or returned to the customer at the customer's request.</p> <p>Scrap: According to local directives</p>



## 2 Revision History

Rev.	Date	Changes / Comments
1	2008-Mar-12	Initial Release